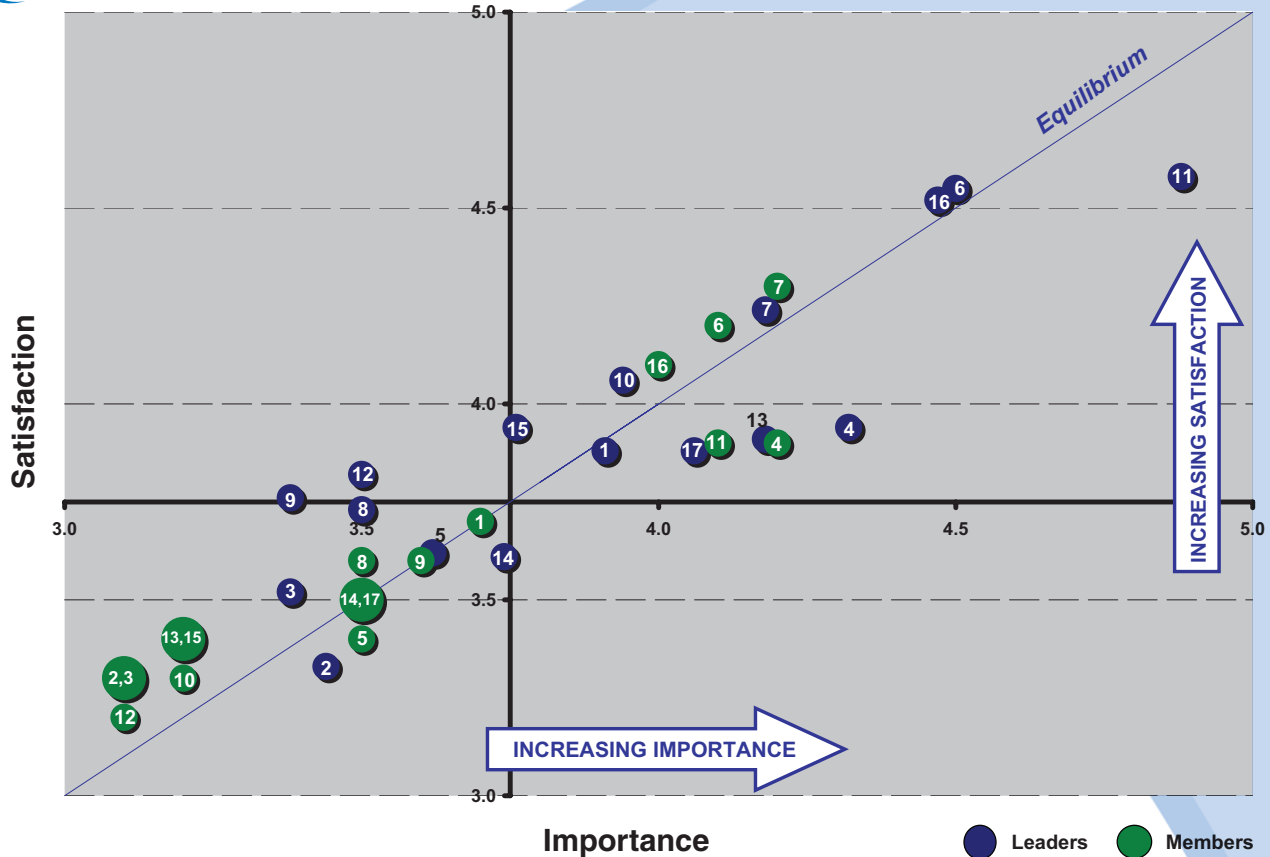


Figure 3



## Evaluating AIST Benefits

### Establishing Equilibrium Between Importance and Satisfaction



Base: Leader – 33; Member – 645

● Leaders ● Members

Ranked on a 5 scale: 1 is low, 5 is high.